



General OM Resources

Cultural Etiquette: British Isles and Europe

Follow your leaders' instructions for the cultural etiquette scenarios. Americans and the United States are featured as examples, but the messages apply to all delegates.

British Isles

Scenario #1

One of the locals you interact with starts talking about the American president or government in a negative way that offends you.

Scenario #2

While in Ireland, you mistakenly refer to Ireland as part of the United Kingdom, angering one of the Irish locals.

Your delegation is in a restaurant and you notice the noise level has gotten quite loud. There are other local diners present.

Scenario #3

You keep hearing words pronounced differently or used differently than in American English.

Scenario #4

You see young people wearing clothing that looks ridiculous to you.

Europe

Scenario #1

You are at the beach and notice that some of the women are topless.

Scenario #2

You are in a souvenir shop and you notice that some of the souvenirs feature naked bodies or "private parts."

Scenario #3

You notice two men greet each other with a kiss on the cheek.

Scenario #4

Your delegation manager has a thick accent and is difficult to understand.

Scenario #5

You try to buy a gift in a shop but the person helping you doesn't speak English.

Scenario #6

Your delegation is in the hotel lobby and you notice the man at the front desk seems to be annoyed by the noise coming from the delegation.